



COLLABORATIVE CRAFT PROJECTS - PRIVATE LABEL

Terms & Conditions 2022

CCP Private Label is a Bespoke product offering, designed in collaboration with CCP, the client and the artisans. This service is specifically aimed at providing designers with unique and one of a kind, handmade pieces . We love collaborating with designers and others in the creative space as it gives all parties involved, an opportunity to develop unique products and merchandise.

Due to the nature of the bespoke product, a sampling process with a generous lead time is required, and we apply additional T's & C's to **CCP Private Label** product creation and design origination.

CCP and the client must agree on the following before embarking on any Private Label product.

1. A full brief to be received from the client regarding the desired product.
2. The products intended use, or function.
3. An indication of volumes required, even an estimate is fine.

Please Note: Where possible, we like to apply an existing skillset and material or resource to your product, and ensure we have the capacity to meet the demand of any new order or project. If we feel that we are unable to meet the demand of the product in a sustainable manner, we will make this clear after reviewing the brief.

4. A non-refundable **design origination fee** of \$500.00 (minimum) is required in order to commence production of the required samples.

*This is dependent on the volume, skillset, and nature of the samples required. Every material and/or skillset will be treated as a separate entity. *We do not offer free samples.*

IN RETURN CCP WILL PROVIDE

1. Actual lead-time for both sampling and production only once CCP has accepted the brief.
2. Guidance with regards to the best materials used that best fit the desired product or design.

How it works and things to note:

Samples: Once the brief is accepted, and we have proceeded to produce a sample as per the brief, the client is given one opportunity to review, “tweak” and make changes to the

samples originated on their behalf. This will take place prior to the samples being despatched in case of any sudden changes or adjustments.

Should **additional** changes and adjustments be made after the second sample is presented, the client will start to incur extra charges for every change made thereafter. Due to the unique nature of our product range as well as our proximity to over 25 different communities, this will be negotiated on a case by case basis, and discussed with the client.

A sample will be produced & retained by CCP, and the client at all times.

Should the process be unsuccessful, and the client is not satisfied with the sample generated, we ask that the clients make this clear, provide sufficient feedback and the project will be terminated immediately.

Lead-time: Please allow a minimum of 8-12 weeks for any sampling process to occur. We have a full and busy schedule, and our artisan groups are spread across the country which adds time to the process. It is important to book your CCP Private Label well in advance for any upcoming projects.

Production: Should the sampling process be successful, an obligation to meet an MOQ will be required, and an order will be placed. Production will commence only once final samples are agreed upon and "signed off" by all parties, and a deposit paid for the full order.

Please note: We don't have the ability or desire to mass produce products, and we don't replicate product.

Should this be an avenue you are wishing to pursue then we regret, we are not the right fit for your brand.